



# IHR WIFI PRO

Business Wi-Fi management app

## Start Guide

### Primary Network Set Up

1. Tap **Networks** from the Home screen.
2. Tap the **+** sign to add if you wish to add as mesh.
3. Select the Primary network.
4. Enter the Network Name (SSID).
5. Enter a secure Wi-Fi password.
6. **OPTIONS** let's you customize **Content Restrictions** and view **Network Security** results.
7. Click **Save**.

### Point of Sale Network Set Up

1. Tap **Network** from the Home screen.
2. Select the Point of Sale network.
3. Enter the Network Name (SSID).
4. Enter a secure Wi-Fi password.
5. **OPTIONS** let's you customize **Content Restrictions** and view **Network Security** results.
6. To connect wireless point of sale (POS) devices, enable Wireless Network Access. To enhance business security, the POS network does not broadcast the POS SSID.
7. Tap **Edit** and enable Broadcast SSID to connect a wireless POS device or tap **Connect Device** via WPS (Wi-Fi Protected Setup) to connect a POS device that requires WPS connectivity.
8. Contact your service provider to assist with connecting wired POS devices.

### Staff Network Set Up

1. Tap **Networks** from the Home screen.
2. Select Staff network.
3. Tap **Edit**.
4. Tap **Change Staff Network Configuration**.
5. Choose between Shared or Individual passwords.

### Shared Password for Staff

1. Select Shared Password to create one password all staff members will share to access the Staff Network.
2. Add a secure password.
3. Customize Options which will apply to all staff members.
4. Tap **Share Network** to share with QR code or via Text.

**OR**

### Individual Passwords for Staff

1. Select Individual Passwords to maximize security and customization.
2. Customize OPTIONS that apply to entire staff network.
3. Go back to the Home screen.
4. Tap the **Staff file**.
5. Tap the **+** sign to add a staff member(s).
6. Add the first name, last name and email address.
7. Select the Device Registration Type.
8. Click **Save**.
9. Customize Options for the staff member.

To remove a staff member:

10. Select **the staff member**.
11. Tap **Edit**.
12. Tap **Delete Staff**.



## Customer Portal Set Up

1. Tap **Networks** from the Home screen.
  - Tap **Customer Portal** in Shortcuts.
  - Tap **the toggle** to enable the Customer Portal.
2. Tap **Page Content** to customize the Wi-Fi splash page.
  - Enter the Network Name, Page Heading, upload a cover photo.
  - Select Login Requirements. Select **Email, First Name, Last Name** if you wish to have access to the list of of your customer portal users.
  - Add your terms of service for using your customer Wi-Fi with a URL or Text.
  - Enter the Button text, such as "Connect".
  - Click **Save**.
3. Tap **Branding**.
  - Upload your logos or an image and add colors.
  - Click **Save**.
4. Tap **Preview Customer Portal** to view your Splash page. Edit as desired following the steps above.
5. Set Network Access Hours\*
6. Add Content Restrictions to block objectionable content or applications.
7. Tap **Customer Portal Visitors** to select the Login Retention Period. Login Retention Period indicates how often the customer will need to re-enter their information to connect and how data will be stored.
8. Tap **Email Customer List File** to send a list of unique visitors over the login retention period to your IHR WIFI PRO email address.



## Network Resilience Set Up

1. To enable, tap **Networks**, then tap the **Network Resilience** in SHORTCUTS.
2. Tap **the toggle** to enable Network Resilience.
3. Tap **Select Failover Device SSID** and select the hotspot name of the cellphone or dedicated hotspot device. The device must be on and discoverable.
4. Enter the hotspot password.
5. Check the **terms box**.
6. Tap **Connect to Hotspot**.
7. You will be notified when the connection is successful.
8. Select which business-critical networks will connect to the hotspot in the event of an outage.

## Network Restrictions

1. Tap **Network** from the Home screen.
2. Select the desired network.
3. Select Network Restrictions in OPTIONS.
4. Select Content Restrictions to restrict access to content categories.
5. Select Applications to block specific applications or add time limits on the staff network.
6. Select Websites to block specific websites.

## \*Customer Portal Access Hour Set Up

1. Tap **Networks** from the Home screen. Select Customer Portal in SHORTCUTS.
2. Select Network Access Hours in OPTIONS.
3. Select Every Day to set a start and end time for all days of the week.
4. Select Custom to create custom start and end times or turn access off for specific days of the week.

## Staff Network Access Hours

If Staff Network is configured with **a single shared password**:

1. Tap **Networks** from the Home screen.
2. Select Staff network.
3. Select Network Access Hours in OPTIONS.
4. Select Every Day to set a start and end time for all days of the week that apply to all staff members.
5. Select Custom to create custom start and end times or turn access off for specific days of the week for all staff members.
6. Click **Save**.

If Staff Network is configured with **individual passwords**:

7. Select the individual staff member in the **Staff file** from the Home screen.
8. Set access hours for each staff member as desired.
9. Click **Save**.

